

MADISON COUNTY ROAD DEPARTMENT

SEPTEMBER 2016

CLOSED CALL ANALYSIS

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
22472	04/05/16 Request 09/05/16 Schedule 09/22/16 Closed	Durations 17.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Chinn, Roscoe Pat Luckett Rd	Pat Luckett Rd District 5
Culvert is stopped up, holding water in ditch causing yard to flood think it's a bad drainage problem						
22509	04/12/16 Request 09/26/16 Schedule 09/22/16 Closed	Durations -4.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Ted Summit Dr	Summit Dr District 1
Caller stated that at the corner of Trace Harbor/Summit Dr culvert is stopped up water not draining, causing flooding						
22518	04/12/16 Request 09/20/16 Schedule 09/09/16 Closed	Durations -11.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hodae, Wendell Abernathy Rd	Abernathy Rd District 5
Culvert is caving in at this address, and the road is sinking in						
22799	05/25/16 Request 09/26/16 Schedule 08/31/16 Closed	Durations -26.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Rouser, Wilbert Rouser Rd	Rouser Rd District 3
On the corner of Rouser Rd/Samuel Ln culvert is stopped up						
22887	06/13/16 Request 09/16/16 Schedule 09/09/16 Closed	Durations -7.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Gaines, Russell Livinaston Vernon Rd	Livinaston Vernon Rd District 4
Needs culvert installed at this address [30 ft]						
22921	06/21/16 Request 09/21/16 Schedule 09/01/16 Closed	Durations -20.0 S-to-C 0.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Bovd, Lisa Cloverleaf Dr	Cloverleaf Dr District 4
Limbs/bushes needs cutting in front of her house that's on the County right away						

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22931	06/22/16 Request 09/23/16 Schedule 08/31/16 Closed	Durations -23.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Nelson, Bo Deweese Rd	Deweese Rd District 3
Stated that everytime it rain it washes away the gravel and floods						
22939	06/23/16 Request 09/21/16 Schedule 09/01/16 Closed	Durations -20.0 S-to-C 0.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Bovd, Letha Cloverleaf Dr	Cloverleaf Dr District 4
Requesting that the limbs be cut back at address on the right of way.						
22968	06/28/16 Request 09/26/16 Schedule 09/09/16 Closed	Durations -17.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hawkins, Beatrice McDougal Rd	McDougal Rd District 4
Need culvert, and need debris pick up at 130 McDougal						
23095	08/04/16 Request 09/08/16 Schedule 09/09/16 Closed	Durations 1.0 S-to-C 35.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Sutherland, Roderick Stumpbridge Rd	Stump Bridge Rd District 5
Requesting for culvert to be installed before they bring trailer home out.						
23132	08/11/16 Request 09/12/16 Schedule 09/27/16 Closed	Durations 15.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Murphy, Danny Dampeer Rd	Dampeer Rd District 5
Needs culvert installed [30 ft]						
23142	08/12/16 Request 09/09/16 Schedule 09/22/16 Closed	Durations 13.0 S-to-C 41.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Washington, Patricia Willie Burrell Dr	Willie Burrell Dr District 5
Limbs hanging at the entrance of road, can't see ongoing traffic as you're leaving out on Willie Burrell Dr						

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23174	08/19/16 Request 09/09/16 Schedule 09/27/16 Closed	Durations 18.0 S-to-C 38.7 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Lott, Shelia Stump Bridge Rd	Stump Bridge Rd District 5
Needs culvert Installed						
23199	08/24/16 Request 09/14/16 Schedule 09/14/16 Closed	Durations 0.0 S-to-C 20.9 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Pentecost, James Hart Rd	Hart Rd District 5
Ditches need cleaning out.						
23250	09/01/16 Request 09/02/16 Schedule 09/02/16 Closed	Durations 0.0 S-to-C 0.9 O-to-C	Trash Related Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Caller Highway 16 West	
furniture from vacant house on side of Hwy 16 West (address is either 1223 or 1225.						
23266	09/06/16 Request 09/06/16 Schedule 09/06/16 Closed	Durations 0.0 S-to-C -0.1 O-to-C	Down Tree Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Sykes, Cvndv Stormy Dr	Stormy Dr District 4
Tree down across the road, i called Mr Earl						
23273	09/07/16 Request 09/09/16 Schedule 09/13/16 Closed	Durations 4.0 S-to-C 5.7 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Walker, Susan Chapel Hill Rd	Chapel Hill Rd District 3
Pot holes are bad on the North West portion on one end, they are so bad that they will mess the front lining of your car t						
23274	09/07/16 Request 09/07/16 Schedule 09/22/16 Closed	Durations 15.0 S-to-C 15.0 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Weaver, Randy Gluckstadt Rd	Gluckstadt Rd District 3
Man hole / or storm drain needs a cover next to or near the cleaners on Gluckstadt Rd						

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23277	09/08/16 Request 09/09/16 Schedule 09/13/16 Closed	Durations 4.0 S-to-C 4.7 O-to-C	Trash Related Medium Priority	Brown, Shirley Road Maintenance	Summerlin, George Walnut Road	Walking Horse Ln District 1
3 mattresses and 3 bags of trashed were dumped on Walnut Rd between Pat Luckett Rd and Natchez Trace Parkway.						
23298	09/15/16 Request 09/16/16 Schedule 09/20/16 Closed	Durations 4.0 S-to-C 5.0 O-to-C	Mowing Medium Priority	Brown, Shirley Road Maintenance	Moore, Aleisha Laura Dr	Laura Dr District 4
Grass needs mowing						
23300	09/15/16 Request 09/16/16 Schedule 09/26/16 Closed	Durations 10.0 S-to-C 11.2 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Unknown Phillips Rd/ Cox Ferry Rd	Phillips Rd District 4
Signs are down						
23316	09/20/16 Request 09/21/16 Schedule 09/21/16 Closed	Durations 0.0 S-to-C 0.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Patton, Omari Cox Ferry Rd	Cox Ferry Rd District 3
Huge pothole on East Cox Ferry Rd						

Closed Request 22 **-1.23 S-to-C Average Duration**
8.20 O-to-C Average Duration

Total Requests: 22 **-1.23 S-to-C Average Duration**
8.20 O-to-C Average Duration